

**How National Tax Training School  
helped Lenore Pucci-Roof  
realize her goal of using her tax  
knowledge to help others**

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## background

# FAMILY TAX PREPARER

For the past 20 years, Lenore Pucci-Roof has been filing her family's taxes; as her children grew older and joined the workforce, she filed theirs as well--as many as six tax returns each year.

*"I always did taxes, but I always said I was going to go to school for them because **I knew there's more than just the basics.** This year I finally took the course, and I'm glad I did."*

In the winter of 2019, she decided to take the plunge and enroll in a tax preparation course. She knew that it was knowledge she would use, and that would allow her to take up a new job.

*"**I knew that taxes aren't going to go away.** So what better thing than to really get into taxes. Anybody could just go out there and punch numbers in the software, but if you go to school for it and you learn everything that there is, tax deductions and all the other information, people will come back to you because you do more for them. **It's personalized instead of just plain software.**"*

# the program

## LEARNING

Looking around online, Lenore discovered National Tax Training School and was intrigued by all that they had to offer.

*“Besides for being online, they included the printed material so you could either do one or the other. I liked having the printed material in front of me to use with the online material.”*

Once she began the course, she found herself flying through it. She spent about 20 hours a week for the next two months working on the lessons.

*“It’s very well written; it was easy to understand. Easy to follow. The quizzes were a big help because they helped me make sure I had covered everything before the tests. There were things in the course that I never knew about, like different deductions I can claim. **Now I know there’s a lot more to it than what I used to know. I learned so much.**”*

## moving forward

# APPLICATION

Lenore is planning to put her newfound knowledge to use.

*“I’m really looking forward to this tax season. Besides for doing some work on the side, I want to do volunteer work either through the IRS or the AARP-- they look for volunteers for tax preparation. I’m doing it for the people.”*

She also appreciates the updates National Tax Training School gives, keeping their grads on top of changes in the tax field. Her words of advice to anyone enrolling in the course:

*“Sit down, take your time. If you’re unsure about something, get ahold of your advisors. Make use of the quizzes. If you have to read the chapter two or three times, do that. I used to go through it twice. **If tax preparation is a job that you would want to get into, this is the perfect class to take.**”*